**iPhones and iPads**— iPhones/iPads have the Apple logo on the back (remove the case if necessary)

**Android devices**— usually have other manufacturer or model markings Ex: Samsung, Motorola, LG, ZTE, etc.

- **Phone is OFF**— Leave it OFF
- **Phone is ON**— Keep it ON

**Isolation**

It is important to isolate the phone from the cellular network to prevent a remote wipe command from being sent to the phone.

**DO** one of the following:

- **Airplane Mode/Bluetooth**— swipe down from upper right or up from the bottom—locked phones may require the passcode.
- **Faraday Bag**— blocks remote wiping or alteration of wireless devices.
- **Tin Foil**— several layers can isolate the phone if a Faraday Bag is unavailable.
- **Paint Can**— similar to tin foil, will isolate the device if the above steps are not possible.

Remove the SIM card ONLY as a last resort—this can sometimes prevent access to important data.

**IMPORTANT:** Isolating a powered phone will drain the battery very quickly. Attach the phone to a power pack making sure the phone, power pack and all cables are fully within the enclosure.

**Passcode**

Make every effort to identify the passcode (include this on the submission form) - DO NOT try to guess the passcode, there are a limited number of attempts before the phone will be wiped.

**Data Storage**

Must provide an external hard drive.

**Legal Process**

Obtain proper legal authorization prior to submitting to DSU.

**Physical Evidence**

Check for and process any physical evidence prior to submission to DSU.

**Submission Documentation**

DSU Digital Evidence Submission Form and Legal Authority

**Separate Packaging**

Each device should be packaged in a separate evidence bag.